



Victory Van Lines

11910 Parklawn Dr #U, Rockville MD 20852

Tel: 240-403-7400; 800-430-1404

Dear Sir or Madame,

Thank you for giving Victory Van Lines the opportunity to help you with your moving needs. In order for us to keep the quality service at a high level, we would appreciate it if you take a minute of your time and provide us with your feedback.

Customer Name: BJ DOERSMA Tel: 910 286 2111
Move Date: 2 Jun 12 Foreman: MAXIN
Moving From: Alexandria, VA Moving To: Fort Knox, KY

Estimate and sales department	Poor	Fair	Good	<u>Excellent</u>
Customer service and dispatch	Poor	Fair	Good	<u>Excellent</u>
Foreman's professionalism	Poor	Fair	Good	<u>Excellent</u>
Moving crew performance	Poor	Fair	Good	<u>Excellent</u>
Overall moving experience	Poor	Fair	Good	<u>Excellent</u>

Would you recommend Victory Van Lines to your friends and family? Yes No
Can we use your reference for future customers? Yes No

Additional Comments:

Good

Thank You for choosing Victory Van Lines