



**Victory Van Lines**

11910 Parklawn Dr #U, Rockville MD 20852  
Tel: 240-403-7400; 800-430-1404

Dear Sir or Madame,

Thank you for giving Victory Van Lines the opportunity to help you with your moving needs. In order for us to keep the quality service at a high level, we would appreciate it if you take a minute of your time and provide us with your feedback.

Customer Name: Caroline Collins Tel: 914 450-1111

Move Date: 6/26/12 Forman: Martin

Moving From: Washington, DC Moving To: Chicago, IL

Estimate and sales department	Poor	Fair	<u>Good</u>	Excellent
Customer service and dispatch	Poor	Fair	<u>Good</u>	Excellent
Foreman's professionalism	Poor	Fair	<u>Good</u>	Excellent
Moving crew performance	Poor	Fair	Good	<u>Excellent</u>
Overall moving experience	Poor	Fair	Good	<u>Excellent</u>

Would you recommend Victory Van Lines to your friends and family? Yes No

Can we use your reference for future customers? Yes No

Additional Comments:  
Thank you very much! very professional service,  
etc

**Thank You for choosing Victory Van Lines**