

DUSAN }
 NATA }
 GIATO } 8.5R



Victory Van Lines

11910 Parklawn Dr #U, Rockville MD 20852
 Tel: 240-403-7400; 800-430-1404

Dear Sir or Madame,

Thank you for giving Victory Van Lines the opportunity to help you with your moving needs. In order for us to keep the quality service at a high level, we would appreciate it if you take a minute of your time and provide us with your feedback.

Customer Name: Laura Drachler Tel: 703.732.1169
 Move Date: 6/16/2012 Foreman: Dusan
 Moving From: Arlington Moving To: Alexandria

Estimate and sales department	Poor	Fair	<u>Good</u>	Excellent
Customer service and dispatch	Poor	Fair	<u>Good</u>	Excellent
Foreman's professionalism	Poor	Fair	Good	<u>Excellent</u>
Moving crew performance	Poor	Fair	<u>Good</u>	<u>Excellent</u>
Overall moving experience	Poor	Fair	Good	Excellent

Would you recommend Victory Van Lines to your friends and family? Yes No
 Can we use your reference for future customers? Yes No

Additional Comments:

Thank You for choosing Victory Van Lines