



Victory Van Lines

11910 Parklawn Dr #U, Rockville MD 20852

Tel: 240-403-7400; 800-430-1404

Dear Sir or Madame,

Thank you for giving Victory Van Lines the opportunity to help you with your moving needs. In order for us to keep the quality service at a high level, we would appreciate it if you take a minute of your time and provide us with your feedback.

Customer Name: Patrice R Smith Tel: 240.461.1111

Move Date: June 29, 12 Foreman: Sherif

Moving From: Laurel, MD Moving To: Laurel, MD

|                               |      |      |      |           |
|-------------------------------|------|------|------|-----------|
| Estimate and sales department | Poor | Fair | Good | Excellent |
| Customer service and dispatch | Poor | Fair | Good | Excellent |
| Foreman's professionalism     | Poor | Fair | Good | Excellent |
| Moving crew performance       | Poor | Fair | Good | Excellent |
| Overall moving experience     | Poor | Fair | Good | Excellent |

Would you recommend Victory Van Lines to your friends and family?  Yes  No

Can we use your reference for future customers?  Yes  No

Additional Comments:

The service today was excellent! The crew was very kind and helpful. Sherif was a great representative also! THANK YOU! THANK YOU!

**Thank You for choosing Victory Van Lines**