



Victory Van Lines

**11910 Parklawn Dr #U, Rockville MD 20852
Tel: 240-403-7400; 800-430-1404**

Dear Sir or Madame,

Thank you for giving Victory Van Lines the opportunity to help you with your moving needs. In order for us to keep the quality service at a high level, we would appreciate it if you take a minute of your time and provide us with your feedback.

Customer Name: Peppu Ellis Tel: 212-758-XXXX

Move Date: 6/16/12 Forman: VICTOR

Moving From: Baltimore, MD Moving To: Washington, DC

Estimate and sales department	Poor	Fair	Good	<u>Excellent</u>
Customer service and dispatch	Poor	Fair	Good	<u>Excellent</u>
Foreman's professionalism	Poor	Fair	Good	<u>Excellent</u>
Moving crew performance	Poor	Fair	Good	<u>Excellent</u>
Overall moving experience	Poor	Fair	Good	<u>Excellent</u>

Would you recommend Victory Van Lines to your friends and family? Yes No

Can we use your reference for future customers? Yes No

Additional Comments:
Efficient, polite and very organized

Thank You for choosing Victory Van Lines