



**Victory Van Lines**

11910 Parklawn Dr #U, Rockville MD 20852  
Tel: 240-403-7400; 800-430-1404

Dear Sir or Madame,

Thank you for giving Victory Van Lines the opportunity to help you with your moving needs. In order for us to keep the quality service at a high level, we would appreciate it if you take a minute of your time and provide us with your feedback.

Customer Name: Sheila Taylor-Means Tel: 202-288-1773  
Move Date: June 16 2012 Forman: Victore  
Moving From: Boone Moving To: Odenton

|                               |      |      |      |                  |
|-------------------------------|------|------|------|------------------|
| Estimate and sales department | Poor | Fair | Good | <u>Excellent</u> |
| Customer service and dispatch | Poor | Fair | Good | <u>Excellent</u> |
| Foreman's professionalism     | Poor | Fair | Good | <u>Excellent</u> |
| Moving crew performance       | Poor | Fair | Good | <u>Excellent</u> |
| Overall moving experience     | Poor | Fair | Good | <u>Excellent</u> |

Would you recommend Victory Van Lines to your friends and family? Yes No

Can we use your reference for future customers? Yes No

**Additional Comments:**

Michael was very helpful and easy to work with even though I needed to move in less than a week!

**Thank You for choosing Victory Van Lines**